

Arbor Parent Portal Login Guide

Parents/ Carers can login to Arbor and see the following about their child:

- See what events they have coming up.
- See what classes they are taking.
- View their attendance stats.
- View their behaviour stats.
- Update personal details and consents.
- View exam timetables.
- View Tracking Point Reports.


To get started head over to (this will be the URL parents/carers always use to access the portal):

<https://midhurst-rother.uk.arbor.sc>

Once here you will see the following screen:



Log in

 **Log in with Microsoft**

Or

[First time logging in?](#) [Forgot your password?](#)

Log in

Click on the 'First time logging in?' button.

Trouble logging in? Click [here](#) for help

The following pop out window will appear:

First time logging in? ✕

Don't worry! Just tell us the email address you will use to log into Arbor and we'll send you an email with a link to set your password.

Unsure which email address to use?

Contact your school administrator and they will help you out.

Please enter your email address into the 'Enter email address box' and then click on the 'Set password' button.

Set password

The following pop out window will then appear:

Check your emails ✕

We've sent an email to @mrc-academy.org with a link to set your password.

Didn't receive the email yet?

Please check your spam folder. Contact your school administrator if you don't receive the email in the next 30 minutes.

Return to log in

You will then receive an email which will look like this:

From: Midhurst Rother College <password-reset@arbor-education.com>
Sent: Thursday, March 25, 2021 2:47:41 PM
To: <@mrc-academy.org>
Subject: Change your Arbor password

Hi _____,

We've just received a request to change your password on your Arbor account.

If you requested this password change, please click the link below to set your password:

<https://midhurst-rother.uk.arbor.sc/auth/change-password/id/9848/hash/ZWRiZjhmZjAtYTQwMCOONddmLWFkZGItY>

Use your email address when you log in next time:

Username: @mrc-academy.org

If you didn't ask to change your password, you can ignore this email. No changes will be made to your account.

All the best,
Team Arbor

If you do not receive the email, please check your spam/junk folder for it.

Click on the link in the email and the following screen will appear asking you to set your password.

Create password

New password

Confirm password

Create password

Set your password following the criteria laid out and click on the 'Create password' button.

Password criteria:

Passwords must match.

The password must be at least 8 characters in length.

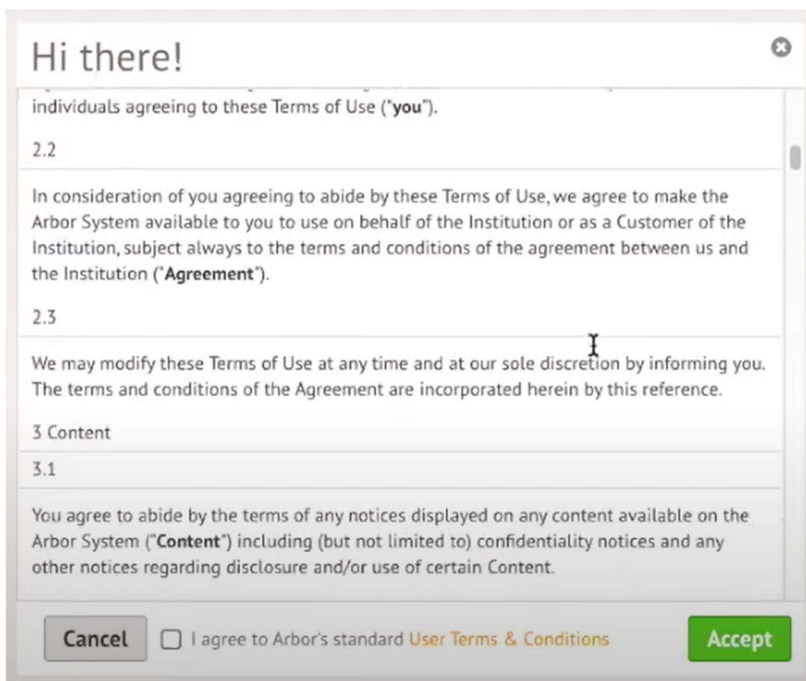
The password must contain at least one letter.

The password must contain at least one number.

The password must contain at least one lowercase and one uppercase letter.

You will then be asked to read and accept Arbor's standard User Terms & Conditions.

Once read, tick the check box, and click on the Accept button.



Hi there!

individuals agreeing to these Terms of Use ("you").

2.2

In consideration of you agreeing to abide by these Terms of Use, we agree to make the Arbor System available to you to use on behalf of the Institution or as a Customer of the Institution, subject always to the terms and conditions of the agreement between us and the Institution ("**Agreement**").

2.3

We may modify these Terms of Use at any time and at our sole discretion by informing you. The terms and conditions of the Agreement are incorporated herein by this reference.

3 Content

3.1

You agree to abide by the terms of any notices displayed on any content available on the Arbor System ("**Content**") including (but not limited to) confidentiality notices and any other notices regarding disclosure and/or use of certain Content.

I agree to Arbor's standard [User Terms & Conditions](#)

You will now be able to start using Arbor.

There is also an Arbor app available for parents/carers.